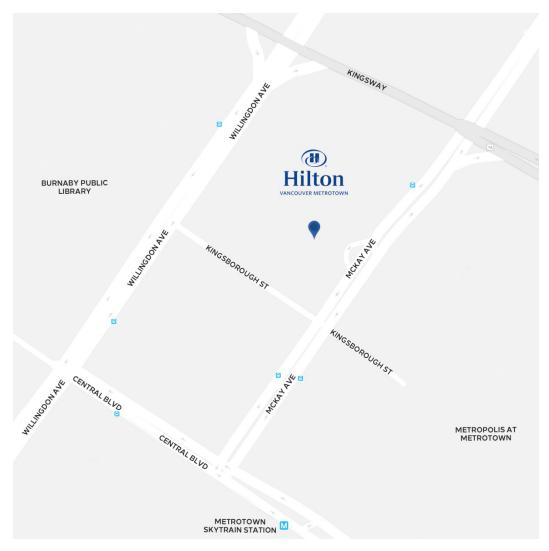
PARKING INFORMATION





Hilton Vancouver Metrotown is located between Kingsway and McKay Avenue. One block from Metrotown Skytraing Station at:

6083 McKay Avenue Burnaby BC V5H 2W7 Tel: 604-438-1200

The main Entrance is on McKay Avenue. Valet and self-parking are available on-property at Hilton Vancouver Metrotown for hotel guests and delegates.

Hotel parking fees are as follows and inclusive of all taxes:

- \$12 Day Self-Parking
- \$16 Overnight Self-Parking
- \$18 Day Valet
- \$25 Overnight Valet

Parking rates are applicable to all vehicle types (including motorcycles, electric, and handicap).

Rates are subject to change.

GENERAL PARKING QUESTIONS & ANSWERS

Q. HOW DO I ACCESS THE SELF-PARKING GARAGE?

Hilton Vancouver Metrotown's underground self-parking is located below the Hotel and Crystal Mall. The parkade is accessible off McKay Avenue and Kingsborough Street.

ZONE DESCRIPTIONS:

- BLUE ZONE Hotel Guest Parking ONLY.
- RED ZONE Crystal Mall Parking
- BROWN ZONE Crystal Mall Parking
- GREEN ZONE Crystal Mall Parking

Q. HOW DOES SELF-PARKING FUNCTION?

Complimentary parking for the first 3 hours is available in the Crystal Mall underground parkade in Red, Brown and Green Zones on P1, P2, P3 and P4. After the first 3 hours, it is \$3.00 each half hour or portion to a maximum of \$11.00 per day inclusive of tax. Guests parked in the Red, Brown and Green Zones must pay for parking at the Impark machines located on each level in the center of the parkade by the elevators.

All Impark machines accept the following payments:

- Visa, MasterCard and American Express
- Interac Direct Debit
- Cash (Bills and Coins)
- Pay By Phone

There are Hotel Blue Zones located on P1, P2, P3 and P4 and parking in the Blue Zones are reserved for Hotel Guests Only. Daytime self-parking is available at \$12.00 and overnight self-parking is available at \$16.00, both inclusive of tax per day. Alternately, valet parking is available at \$18.00 and overnight valet parking is available at \$25.00, both inclusive of tax per day. Guests must not be parked in a reserved stall in the Blue Zone.

Guests <u>must</u> register their vehicle's license plate at the Front Desk when parked in the Hotel Blue **Zone**. Access the hotel lobby via the stairs or elevators located in the Blue Zone.

Q. I'M STAYING AT THE HOTEL. DO I HAVE TO PAY FOR PARKING EVERY TIME I LEAVE THE PROPERTY?

Registered hotel guests who pay the self-parking or valet fee will have in-and-out privileges. Non-hotel guests will be charged for each individual use of the parking facility.

Q. ARE OVERSIZED VEHICLES CHARGED A HIGHER FEE?

Offsite parking is available for over-height vehicles and tour buses. The clearance of the parkade is 6'6". Over-height vehicles can be accommodated at Esso or British Columbia Institute of Technology (BCIT) with complimentary shuttle service to and from. Additional charges will apply. Offsite parking must be requested ahead of time.